

# **Concierge Service Program**

Each year, many patients from around the globe choose to travel to Urologic Oncology at Celebration for their robotic procedure. We offer a variety of concierge services that are available to all our patients.

### The Concierge Can Assist with the Following Services:

Preferred Rates with Hotels When Available

Arrange Pastoral Care

Recommendations to Local Attractions & Restaurants

Arrange Language Interpreters

Directions to Any Local Destination

Information About Leisure Activities for Family Members

For assistance, you may reach our concierge directly via email at FH.GRIConcierge@adventhealth.com

## **2023 Hotel Preferred Rates**

#### **Melia Suite Hotel**

225 Celebration Place, Celebration, FL 34747 (407) 964-7165 or reservations.melia.orlando@melia.com www.MeliaOrlando.com







The Melia Orlando is a pet friendly property located across the street from Advent Health at Celebration, just minutes from the charming and award-winning community of Celebration. Orlando's all-suite hotel features 240 suites (93 one-bedroom and 147 two-bedroom) and is appointed with a blend of modern elements, including oversized interpretations of well-known masters' artwork throughout the hotel.

2023 Seasonal Dates and Pricing (all Non Poolside)	Deluxe King (C2T)	One Bedroom King (STK)	Two Bedroom- King (S2B)	Wellness Suite (S2T)
Jan 1 – April 9	\$129	\$149	\$199	\$159
April 10 – Aug 14	\$119	\$139	\$189	\$149
Aug 15 – Sept 30	\$109	\$129	\$179	\$139
Oct 1 – Dec 22nd	\$119	\$139	\$189	\$149

Rates are based on availability and exclude a reduced daily resort charge of \$15 and 13.5% state tax, per room, per night.

Rates valid until 12/22/2023

<u>Reservations</u>: Guests can make their reservations via hotel directly at 407.964.7000 or 866.404.6662. E-mail at Reservations.Melia.Orlando@melia.com AND deo.dharampal@melia.com, or call reservations directly at 407.964.7000 (Option 1. Please reference rate code <u>Urologic Oncology at Celebration/Dr. Patel</u> to ensure you receive the preferred rates.

Guest check-in time is after <u>4:00 PM</u> and checkout time is <u>11:00 AM</u>. Room assignments prior to that time are on availability basis. During periods of high occupancy, rooms may not be available upon arrival. Rooms will be made available for check-in as soon as possible. Luggage storage is available for early arrivals.

*Guest Room Cancellation Policy:* Reservations can be cancelled 24 hours before the day of arrival to avoid a fee of one-night room and tax.

### Waldorf Astoria

14200 Bonnet Creek Resort Lane, Orlando, FL 32821 407.597.3738 ext. 5

www.waldorfastoriaorlando.com







A world unto its own, Waldorf Astoria® Orlando, nestled in the heart of over 482 pristine acres in Bonnet Creek, is a crown jewel unlike any other. An elegant and refined Orlando luxury hotel, this unique property remains passionately devoted to the well-being of every guest. Delight in the unrivaled accommodations and gracious amenities of this truly stylish Orlando luxury destination.

Validity Dates					
From	То	Deluxe room Single/Double	Deluxe Room with View	Deluxe Suite	Deluxe Suite with View
1/1/2023	4/15/2023	\$355	\$377	\$485	\$507
4/16/2022	5/28/2023	\$255	\$276	\$330	\$406
5/29/2023	9/30/2023	\$221	\$243	\$297	\$373
10/1/2023	12/23/2023	\$255	\$276	\$330	\$406
12/24/2023	12/31/2023	\$643	\$664	\$772	\$794

Validity	/ Dates			
From:	То:	Luxury Suite	Waldorf Suite	Presidential Suite
1/1/2023	4/15/2023	20% off BAR	20% off BAR	20% off BAR
4/16/2022	5/28/2023	20% off BAR	20% off BAR	20% off BAR
5/29/2023	9/30/2023	20% off BAR	20% off BAR	20% off BAR
10/1/2023	12/23/2023	20% off BAR	20% off BAR	20% off BAR
12/24/2023	12/31/2023	BAR	BAR	BAR

In addition to the rates set forth above, there will be a daily resort charge, currently \$45 per room, per night, plus applicable state and local tax, that will be posted to all guest rooms. Room rates are subject to a 13.5% sales and occupancy tax. Should either state or local tax increase, you will be informed immediately and you will be responsible for all increases.

<u>Reservations</u>: Guests can make their reservations via email ORLHH-reservations@hilton.com. For inquiries, please feel free to contact Reservations at 407-597-3738. Please reference rate code <u>Urologic Oncology Celebration</u> to ensure you receive the preferred rates.

Guest check-in time is **4:00 PM** and checkout time is **11:00 AM**.

<u>Parking Rates</u>: Current valet parking rates are \$40.00 plus tax. Passengers who valet park are responsible for these charges unless preliminary arrangements. This rate is subject to change. Self-parking is not available at the Waldorf Astoria.

<u>Guest Room Cancellation Policy:</u> 5 days prior to day of arrival (local hotel time) for standard rooms and deluxe suites only - no charge. Cancellation within 5 days of a guaranteed reservation - the first night will be charged as a no-show fee. No charge 14 days prior to day of arrival for Luxury, Waldorf and Presidential suites.